

Understanding the Emotionally Intelligent Sign Language Interpreter.

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Street Leverage
#WeAreLeverage



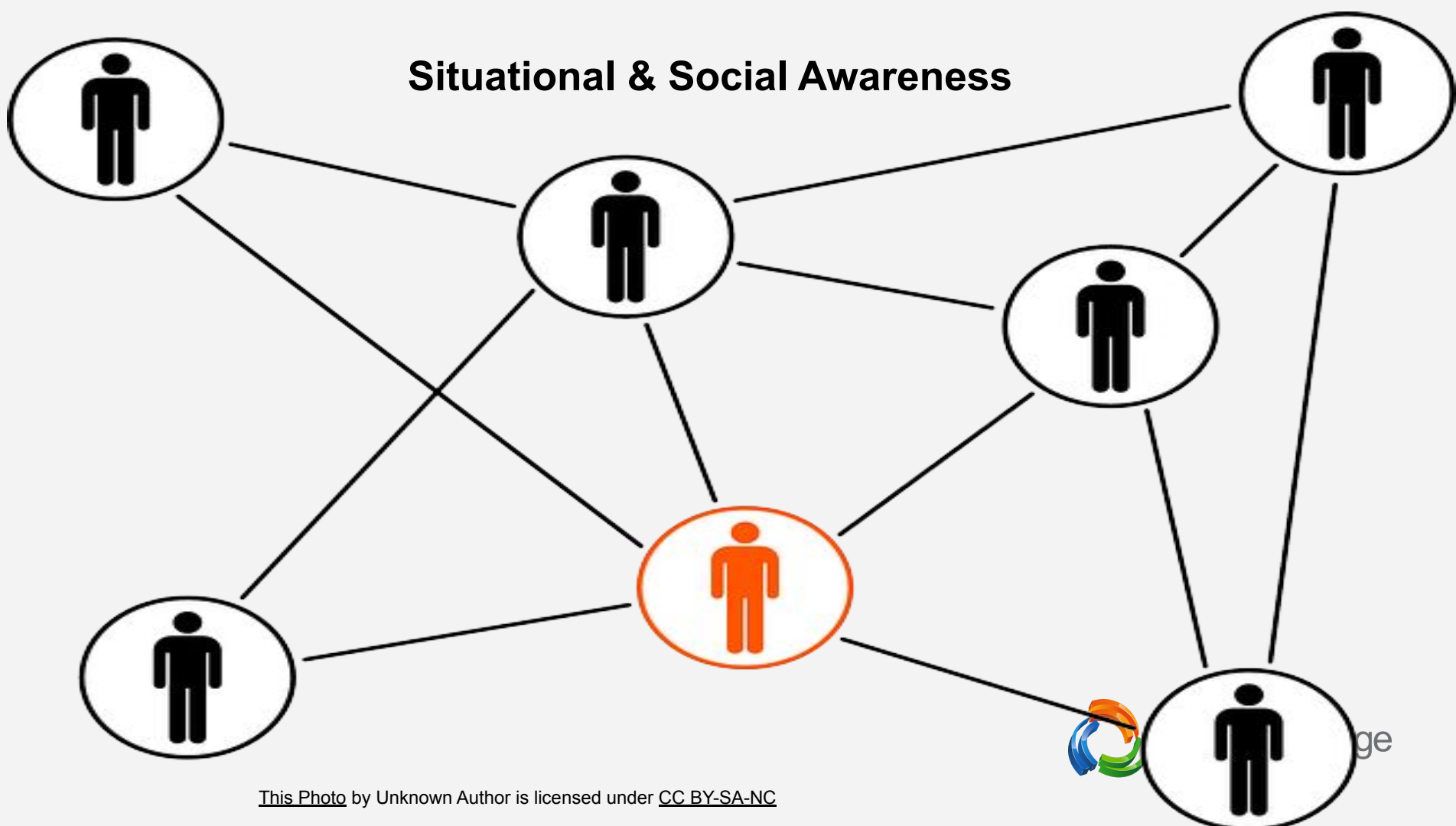


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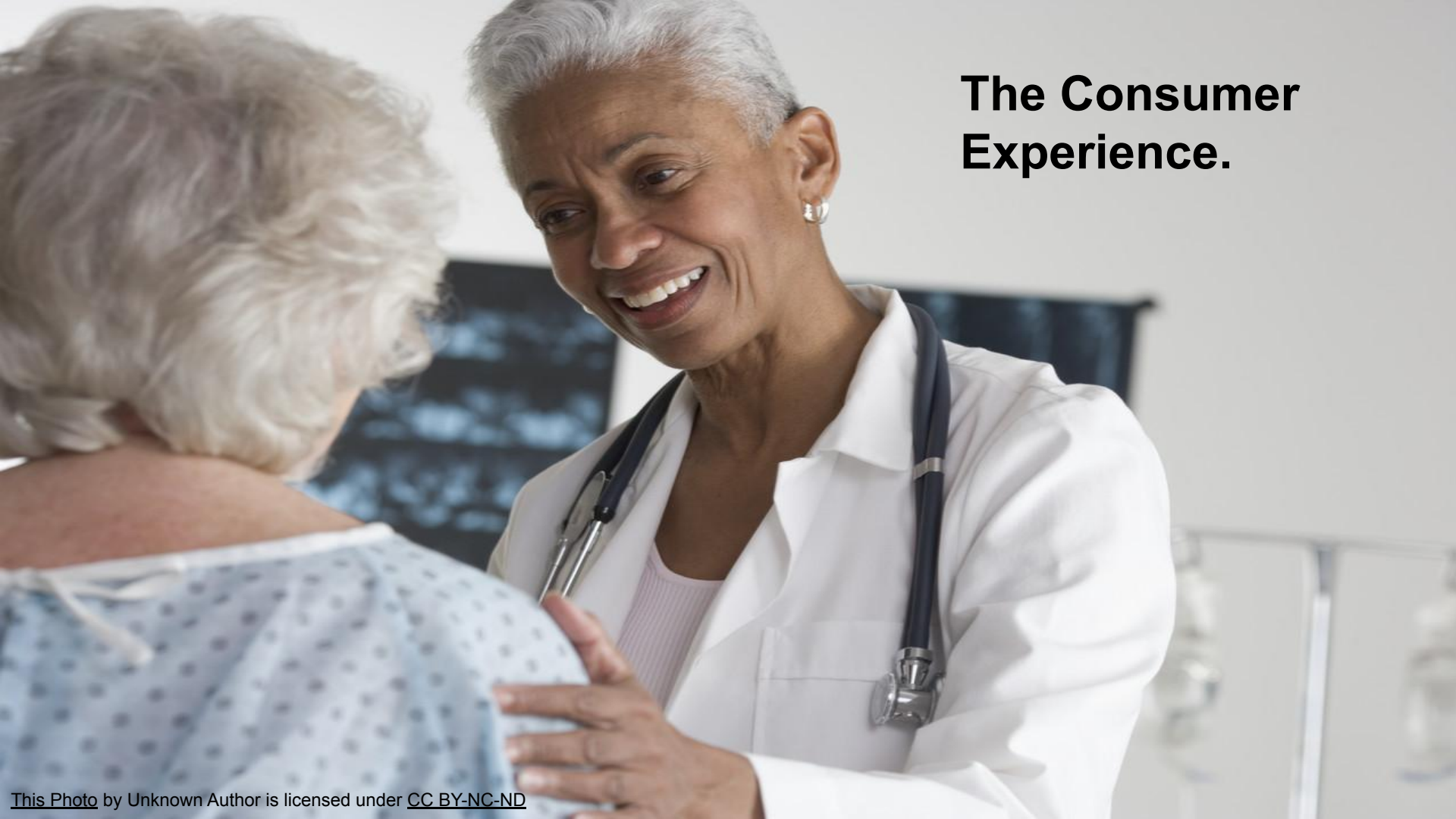
Mayer and Salovey proposed that EI was a cognitive ability which is separate but also associated to, general intelligence. This model consists of four different abilities (or branches) including; perception of emotion, emotional facilitation, understanding emotions, and management of emotions (Mayer & Salovey, 1997).



Situational & Social Awareness



The Consumer Experience.





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“I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

THANK YOU!

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